

Course Title	ENGLISH CODE/NO	CODE/NO	CREDIT UNIT			
			Th.	Pr.	Tr.	TCU
Use of Healthcare services	HHSM 423	HHSM 423	3	-	-	3
Prerequisites						
The course is offered at [] 1 st semester [] 2 nd semester [] summer			The course is [] required [√] elective			
Course Description: It stresses the hospital health service and health utilities and effective factors and the way of controlling these services.						
Course objectives: <ul style="list-style-type: none"> Identifying concepts and theories related to health service application. Defining the positive and negative effect of application control. Defining the roles of health service representatives and their relation with health. Casting light on methods and strategy adopted to lesson health service congestion. 						
Scientific contents: <ul style="list-style-type: none"> Introduction to the subject. Concepts, different and theories for health service application. Crowdedness and great pressure methods in health services. The way of controlling the application of health service. Adopting the international criteria to control the application of health service. Limiting methods and strategies of health service application. Facilitating methods and strategies of health services. 						
Course Outcomes By the end of this course, students should be able to: <ul style="list-style-type: none"> Understand the definitions and theories applied in health care. Know the way of controlling and lessening the misuse of services in health care. Find the way of using medical statistics related to application. Develop the use of computer for analytical studies in health service. Adopt health information in convenient decision taking. Respect patients and appreciating their needs for health service. Shoulder responsibilities to present decision taking techniques. Care in development and duty commitment and work responsibilities. Adopting analytical and communication skills to improve work environment. Adopting convenient communication channels with service representatives and patients to understand the health service methods. 						
Assessment Methods: <ul style="list-style-type: none"> Tests. Participation. Applied cases. Field visits. 						
Text Book: Paul Press, Linda. Xip .Medical and Non-medical hospital utilization, 2005.						
Supplementary References: Managing patient fellow-strategies and solutions for addressing hospital. By Inc. joint commission Resources Publishers (Jan. 2004).						

Time Table for Distributing Theoretical Course Contents

Week	Subject	Remarks
1	Introduction to the subject	
2	Introduction to the subject	
3	Concepts , different and theories for health service application	
4	Concepts , different and theories for health service application	
5	Concepts , different and theories for health service application	
6	Crowdedness and great pressure methods in health services	
7	Crowdedness and great pressure methods in health services	
8	The way of controlling the application of health service	
9	The way of controlling the application of health service	
10	Adopting the international criteria to control the application of health service	
11	Adopting the international criteria to control the application of health service	
12	Limiting methods and strategies of health service application	
13	Limiting methods and strategies of health service application	
14	Facilitating methods and strategies of health services	
15	Facilitating methods and strategies of health services	
Final Exam		